





RESIDENTIAL COMPLEX/ESTATE ELECTRONIC OCCURRENCES BOOK





Trustees, can you easily be alerted when there are incidents such as visitors parked where they are not supposed to, or faults such as water leaks in the complex or estate?

Our Complex and Estate Electronic Occurrences Book is used to record all occurrences electronically in the complex or estate, and make have the information easily available to trustees and managing agents



How It Works

-  All occurrences in the complex or estate are recorded by security officers electronically using a mobile device
-  Security officers can easily report any incident or fault they encounter, or any general information such as repairs being completed, and trustees can be immediately notified by email at the time of reporting
-  Trustees can easily create and maintain all complex inspection checklists that need to be made by security officers using a Web Portal, and all inspections made are recorded electronically using a mobile device
-  Trustees can be notified by email for any resident moving in or out the complex or estate

-  Information about resident parcels delivered and collected from security officers can be recorded and viewed as part of the occurrences information
-  Bookings for shared complex and estate facilities can be made and recorded on the system
-  Residents information that includes who resides in each unit, up to 3 contact details per unit, and vehicles owned at unit, can be easily maintained in the system
-  Residents contact information is easily maintainable, and easily available to security officers to contact any resident when they need to